

Target Market Determination

Special Residential Investment Loan

Product	Special Residential Investment Loan			
Issuer	MyState Bank Ltd ABN 89 067 729 195 ACN 067 729 195 AFSL / ACL 240896			
Date of TMD	30 November 2023			
Target Market	Description of target market The features of this product are likely to be consistent with the likely objectives, financial situation and needs of consumers who are:			
	aged 18 years or over; and			
	 meet the eligibility criteria including MyState's Mortgage Lending Standard requirements; and 			
	 are looking to purchase, build or refinance a residential investment property; and 			
	 require the flexibility of having an offset facility and / or to make additional repayments and redraw funds as required. 			
	Target Market Rationale Whilst variable interest rates may fluctuate, the product benefits consumers within the target market by permitting them to deposit funds into an offset account or to make additional repayments to reduce interest payable whilst retaining the ability to draw on those funds when required. Additionally the product benefits consumers within the target market by having an interest only repayment option which may be preferred in some instances for tax purposes.			
	Description of product, including key attributes			
	 Variable interest rate based on the loan amount as a percentage of the property value at the time of purchase or refinance (rate may fluctuate over the loan term) 			
	Redraw available for repayments made in advance of minimum required repayments			
	Minimum loan amount \$100,000			
	Maximum loan term 30 years			
	Maximum Loan to Valuation Ratio (LVR) of 90%			
	 Repayment options - principal and interest or interest only (higher interest rates may apply where repayments are interest only) 			
	Repayment frequency – weekly fortnightly or monthly			
	 Establishment fee is payable (A higher fee may apply where the loan amount is above 80% of the value of the property) 			
	Nil ongoing monthly or annual fees			

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- Nil redraw fee for redraw conducted via internet banking (a fee applies for staff assisted redraw)
- Lenders Mortgage Insurance applies if loan amount is greater than 80% of the value of the property

Classes of customers for whom the product may not be suitable

This product may not be suitable for customers who:

- do not meet the eligibility requirements;
- require the certainty of fixed repayments over a term of the loan;
- do not anticipate making extra repayments above the required minimum and do not require redraw features on their residential investment loan;
- do not require an offset facility (having an offset may come with a higher establishment fee in addition to monthly fees);
- are looking to purchase or refinance an owner occupied property.

Distribution Conditions

Review Triggers

Channel	Conditions
Direct - online	Not available
Direct – by phone	Only authorised bankers are permitted to assist consumers with this product, as these staff will have the necessary training, skills and knowledge to assess whether the consumer is within the target market.
Direct – in branch	Only authorised bankers are permitted to assist consumers with this product, as these staff will have the necessary training, skills and knowledge to assess whether the consumer is within the target market.
Third party – Accredited mortgage brokers	All applications must comply with our policies and procedures issued to accredited brokers from time to time. Accredited mortgage brokers will have the necessary training, skills and knowledge to assess whether the consumer is within the target market or is in the best interests of the consumer.

The review triggers that may reasonably suggest that the TMD is no longer appropriate include where there is:

- A significant dealing in the product to customers outside the target market;
- A significant number of customer complaints in relation to their purchase or use of the product during the preceding 6 months;
- A material change to the product or the terms and conditions;
 e.g. a material increase in interest rates or fees
- A material change in the regulatory environment;
- A significant number of loans for the product have been subject to a hardship variation;

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	 Regulatory attention relating to the design or distribution of the product; Adverse media coverage relating to the design or distribution of the product. 			
Review Periods	Last review date: 20 November 2023 Periodic reviews: every two years after the initial review			
	The following information must be provided to MyState by distributors who engage in retail product distribution conduct in relation to this product. Please send information to: DDOReporting@mystate.com.au			
Distribution Reporting Requirements	Type of information	Description	Reporting period	
	Complaints	Number (and nature) of complaints	Every 6 months	
	Significant dealing(s) (excluding dealings which result from distribution under 'excluded conduct')	Description of the significant dealing (e.g, why it is not consistent with the TMD); Why the dealing is significant; How the significant dealing was identified (e.g. complaint(s), review trigger); What steps, if any, have been or will be taken to address the significant dealing. The number of customers affected or potentially affected by the significant dealing.	As soon as practicable, and in any case within 10 business days of the significant dealing	